



The system also allows prospective clients to apply for a loan online. The web-based communications are then prioritized, forwarded to the agent and follow-up calls to the prospect are made immediately. Subsequently, Alpine customers receive ongoing personalized, targeted communications and information regarding new services and offerings.

“Alpine Lending not only went through an extensive due diligence process in choosing an outbound telephony solution, but also set high bars for delivery expectations,” said Tom Buiel, TeleDirect’s Vice President of Sales & Marketing. “We are pleased to not only have met the lender’s rigorous vendor requirements, but have the opportunity to add an impressive company like Alpine to our client portfolio.”

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**About TeleDirect International, Inc.**

TeleDirect International, Inc. ([www.tdirect.com](http://www.tdirect.com)) is a privately held company that provides predictive dialing, customer acquisition, retention and customer service call center solutions enabling enterprises to reach more prospects and customers quicker, with all calls made in compliance with federal regulations. Founded in 1983, the company is headquartered in Scottsdale, Arizona.

**About Alpine Lending**

Alpine Lending ([www.alpinelending.com](http://www.alpinelending.com)), founded in 1997 with 10 branches in Arizona, Minnesota, Wisconsin and Colorado, and other locations on the horizon, has evolved into a “One Stop Shop” for consumer mortgage lending, refinancing, title insurance and appraisal services. With more than \$50 million in closed loan volume per month, Alpine continues to grow at a substantial rate. Alpine is presently expanding its current market presence in the Midwest, West and greater Southwest regions. In addition, Alpine is currently doing business in 15 states as well as being licensed in California and Florida.