

## Job Description

Title: **Software Engineer**  
Department: **Product Development**  
Revised: **September 2007**

### Objective

The selected candidate will be an experienced Object Oriented programmer and work as a member of our Engineering team, designing, developing, and testing our Liberation 6000 System.

### Reporting Relationships

This position reports directly to the Chief Technology Officer.

### Essential Responsibilities

Candidates with a high level of desire and solid Object Oriented Programming experience may be considered to design, develop, modify, and test the Liberation 6000, TeleDirect's ever-growing premiere computer-telephony call center solution, which is a Windows-based solution using Intel Dialogic cards.

### Required Qualifications

- Object Oriented programming
- Must be a self-starter
- Good communication skills
- Must live within daily commutable distance to North Scottsdale, AZ

### Desired Qualifications

- Previous computer telephony experience with Dialogic, Natural MicroSystems, or Aculab systems
- Experience with Intel GlobalCall API, CSF, or R4
- Middleware experience using NetMerge CCS, CT Media, CT Connect
- Smalltalk Programming
- C# / .NET Programming
- C++ Programming
- JAVA Programming
- Computer telephony experience with Dialogic, Natural MicroSystems, or Aculab systems

### Other Requirements

- This position requires the ability to work individually and as a member of a dynamic development team
- Other duties and responsibilities as deemed necessary

### Compensation

- Salary will be determined based upon skill and experience
- Full time, exempt position; eligible for group benefits

***The above statements are intended to describe the general nature of work assigned to this job. This is not intended to be an exhaustive list of all responsibilities, duties and requirements.***

*Equal Opportunity Employer – Drug Free Workplace*